Case 3:17-mc-00004-TJM-ATB Document 15-9 Filed 03/03/17 Page 1 of 1

Raupers, Deb

From: Ames, Karen

Sent: Tuesday, October 04, 2016 12:46 PM

To: Forrest, Brian; Raupers, Deb

Cc: Crumb, Linda

Subject: conversation with Scott Goldsmith

I spoke with Scott today at noon to finalize my investigation of the blood transfusion incident. Per Scott there was good staffing that day and Scott was unassigned as the charge nurse. There were no emergencies that day (there was a patient that was being transferred out but that did not impact this in any way per Scott). I asked Scott if Anne had asked for help, and he stated she did not. I also asked if there was any variation in practice with hanging of blood and he stated that the two person RN check is standard practice and that this is well known among nurses. He also stated he can't speak to what they do unless it is in front of him. He stated he does not know any reason that any RN would do this at the nurses station, it does not save any time whether you do it at the bedside or at the nurses station. After Scott spoke with the patient he asked Anne and Loran about this incident, Scott stated both Anne and Loran acknowledged that they had not done the RN check at the bedside and indicated it would not happen again.

Karen

Karen A Ames, RRT, MA Six Sigma Black Belt Chief Patient Safety Officer & Director of Quality and Patient Safety Cayuga Medical Center 607-274-4436